



UmojaHack
AFRICA 2023



DISCORD SERVER

UmojaHack Africa 2023 | Instructions for making the most out of the Discord communication Channel

The official UmojaHack Africa 2023 communication channel is now live. The channel will be used for critical communication from the Organisers, and to help deal with issues and problems effectively on the day.

Please respect others in the channel and do not send unnecessary or unrelated messages. If you do not have Discord, please download it, or contact umojahack.africa@oddiyevents.com if you experience any problems.

Discord is free to use and can be accessed on your desktop, downloaded to your computer or on your phone. Register for Discord and access on your browse here: <https://discord.com/register>

Or download the app in advance here:

- [Download for Mac](#)
- [Download via the Apple App Store for your phone or tablet](#)
- [Download via Google Store](#)

1. Membership screening

Before you can join the UmojaHack Africa 2023 Discord Channel, you will be asked to read, understand and agree to the rules. You must accept the rules before you can talk, react, or send direct messages to other members. If you are already a member of the channel you should not have to redo the screening process.



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2. Welcome notification

Upon joining you will be greeted with a welcome screen asking you to 'accept invite'. You must accept the invite to join the channel.

3. Channel types

- *Text Channel*

This channel allows you to send text-based messages, videos and images and files.

- *Voice channel*

This channel allows you to talk over voice or video chat, and screen sharing.

- *Announcement*

A Text channel just like any other, with the added difference that users can follow this channel and keep up to date on the latest announcements around the event.

4. The UmojaHack Africa 2023 server explained

The UmojaHack Africa 2023 server has been arranged into specific channels that each have their own functions. Use the channel descriptions below and the pinned messages in these channels for additional guidance.

There are two channels that sit outside of the main channel groups:

- **Event** - this will include all the sessions on the agenda with the external zoom link and any key event times, you can view what is coming up, register as interested and the server will notify you when the session is about to start.



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- **Discord rules of engagement** - As a prerequisite of Discord we have to ensure there is a channel that clearly displays the Discord rules of engagement.
 - [Discord Community Guidelines](#)

Channel 1 - Welcome Zindians

Use this channel to direct your questions specifically related to the event

1. #announcements - text based channel - *view only*

Keep an eye out on this channel as this is where we'll be sharing key announcements surrounding the competition.

2. #welcome - text based channel - *view only*

- Welcome message
- [How to use the UmojaHack Discord Server](#)
- Important links
 - [Event Guide - inclusive of agenda, competition details, rules and prizes](#)
 - [Participants Social Media Toolkit](#)
 - [Event Sponsors and Partners](#)

3. #introductions - text based channel

Use this channel to introduce yourself! Tell us:

- Who you are and where you are joining us from
- Where you study
- Tag people in your team
- Where your fellow participants can find you on social media

3. #competition-rules - Text channel



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In case you wanted to refresh your memory, here you can find the full list of the UmojaHack Africa 2023 rules.

4. **#event-support** - Text channel

Get help and solve your questions about the event! See below for some important links:


- FAQ: <https://umojahack.africa/hackathon/frequently-asked-questions/>
- Interactive event guide: <https://umojahack.africa/event-guide/>

5. **#zindian-spirit** - Text channel - *type messages, upload videos, images etc.*

Share your UmojaHack Africa 2023 pictures and videos here for the chance to feature on Zindi's social media!

Add your song suggestions directly to the playlist (note you will need to download the Spotify application to do this):

[Access UmojaHack Africa 2023 playlist here.](#)

Click the heart symbol  to add the Spotify Playlist to your Library

At the top of the playlist, click 'add songs' and search for your favourite songs to include.

Alternatively, find a song in the Spotify search tool, click the three dots to the right of the song, and click 'add to playlist', and select the Umojahack Africa 2023 playlist, which should appear in your Library.

If you are unable to download the Spotify App - please send through your song suggestions via this channel.

If you are having any problems uploading content please drop us a message in the 'event-support' channel.



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Channel 2 - University Organisers

These channels are specifically related to questions from University Organisers

1. #university-organisers-chat - text based - *participants can contribute*

This Channel should be used specifically by University Organisers. Direct any questions around the event here.

If you would like to speak to someone please use the #university-organisers-war-room - note that only 25 participants can be on video here at any one time. If you notice someone else in the video channel sharing screen/ asking a question please wait your turn. Once your question/ issue has been answered or resolved please leave the video chat

2. #university-organisers-war-room - voice and video based - *participants can speak to someone on video*

Channel 3 - Carbon Dioxide Prediction Challenge (Beginner)

Use this channel to direct your questions specifically for the Carbon Dioxide Prediction Challenge.

If you would like to speak to someone please use the #beginner-challenge-war-room - note that only 25 participants can be on video here at any one time. If you notice someone else in the video channel sharing screen/ asking a question please wait your turn. Once your question/ issue has been answered or resolved please leave the video chat.

- 1. #Carbon-air-quality-sensor-challenge-beginner** - view only
 - This channel provides information about the challenge and links to access the competition and practice challenge.
- 2. #beginner-challenge-chat - text channel**
 - participants can contribute and communicate with each other via text.



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3. **#beginner-challenge-war-room - voice channel**

- Participants can contribute and communicate with each other via voice or video

Channel 4 - Cryptojacking Detection Challenge (Intermediate)

Use this channel to direct your questions specifically for the Cryptojacking Detection Challenge.

If you would like to speak to someone please use the #intermediate-challenge-war-room - note that only 25 participants can be on video here at any one time. If you notice someone else in the video channel sharing screen/ asking a question please wait your turn. Once your question/ issue has been answered or resolved please leave the video chat.

1. **#cryptojacking-detection-challenge-intermediate** - view only
 - This channel provides information about the challenge and links to access the competition and practice challenge.
2. **#intermediate-challenge-chat** - text channel
 - participants can contribute and communicate with each other via text and images.
3. **#intermediate-challenge-war-room** - voice channel
 - Participants can contribute and communicate with each other via voice or video.

Channel 5 - Rubik's Cube Reinforcement Learning Challenge (Advanced)

Use this channel to direct your questions specifically for the Rubik's Cube Reinforcement Learning Challenge.

If you would like to speak to someone please use the #advanced-challenge-war-room - note that only 25 participants can be on video here at any one time. If you notice someone



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else in the video channel sharing screen/ asking a question please wait your turn. Once your question/ issue has been answered or resolved please leave the video chat

1. **#rubiks-cube-reinforcement-learning-advanced** - view only
 - This channel provides information about the challenge and links to access the competition and practice challenge.
2. **#advanced-challenge-chat** - text channel
 - participants can contribute and communicate with each other via text and images.
3. **#advanced-challenge-war-room** - voice channel
 - Participants can contribute and communicate with each other via voice or video.

5. Sending messages in the UmojaHack Africa 2023 server

You can send messages in the majority of text-based channels on the server, use the below commands for reference when posting.

Posting information:

- ***words*** - *italics* (or shift/command b)
- ****words**** - **bold** (or shift/command i)
- Shift and enter buttons - new line without sending message
- Enter button - sends message

Please note there is a 2000 character limit per post.

6. What to do if you cannot access the server

If you cannot access the Discord server, please check the following:

- **Check your internet connection.** It is possible that your smartphone may be out of range or that your internet service could be down.





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- **Temporarily disable Wi-Fi.** Your iPhone or Android smartphone may be connected to a dead Wi-Fi signal. Disable Wi-Fi to use your cellular network and see if that helps you connect to Discord.
- **Properly close the app and reopen it.** Quit the Discord App, wait a few seconds, and then reopen it. This can create a new connection to Discord that may work.
- **Update the Discord app.** If your app is giving you a Discord not connecting error, it may need an update so that it can connect to the Discord servers.
- **Update your operating system (Mac, Windows, iOS or Android).** A system update can often fix any internet connectivity errors in addition to making your device more secure and efficient.
- **Restart your device.** Whether you're restarting a computer, restarting an Android smartphone or tablet, or any iOS device, it is a simple fix but one that's known to get rid of a wide variety of technical issues including connectivity ones.
- **Check the third-party service.** If you're having problems with Discord not connecting to another service such as Spotify, Xbox, or Twitch, open Connections via the main app menu and check that the link to the account has been made properly. You may need to add the connection again. It's also possible that the service could be experiencing a temporary server outage. Their official Twitter account should tell you if such a thing is happening.
- **Troubleshoot the Discord app.** If you're using Windows 11, right-click on the Discord app's icon in File Explorer and select Show more options > Troubleshoot compatibility. This will scan your device and the app's files for any errors and attempt to fix them. You can also run a variety of other troubleshooters for internet and connectivity in Windows 11 via Settings > System > Troubleshoot.
- **Uninstall and reinstall Discord.** If Discord is still stuck on the connecting screen, try deleting the app from your device and reinstalling it. None of your conversations will be lost as long as you use the same account to log in





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once you reinstall it.

- **Check Discord's status.** Discord, or some of its services, may be down. You can check the current status of Discord at any time via [DiscordStatus.com](https://discordstatus.com).
- **Try the web version of Discord.** If all else fails, you may still be able to access Discord via its website which can be used in any web browser. If the web version also doesn't work, the problem is most definitely to do with Discord itself and you'll just need to wait for it to come back online.
 - Link to web version of Discord: <https://discord.com/>

If any problems persist, please view the [Discord support page](#).

Important Discord Support Links:

[Discord Support](#)

[Discord Community Guidelines](#)

[Discord Privacy Policy](#)

[Discord Safety](#)

7. How to contact the UmojaHack Africa 2023 Team

The moderation team is here to ensure this community and competition is a welcoming and safe environment for all to enjoy. If you do encounter any issues related to this Discord server, please [contact us](#).





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